



Concerning your personal information:

The information you provide to us in your application or during a Creatio Experience may be used in several ways and you should be aware of how such information may be used. If you have any questions about this policy please seek clarification before applying to any of our Experiences, including but not limited to day trips, pilgrimages, mission trips, or adventure trips.

Applying for a Creatio Experience implies consent to the following:

Some personally identifying information about you will be collected by us. This information may include your name, date of birth, address, and other unique and identifying information. It may also include passport information, basic medical information, and your responses to questions related to spiritual topics.

Creatio staff and Experience leaders handle such information with care and on a “need to know” basis, and make reasonable efforts to safeguard your information. In some instances, your information may be shared with third party professionals in order for them to carry out the task(s) for which we have hired them on your behalf. For example, we may share your passport details in order to book a flight or reserve lodging for you. In the event of an incident requiring medical attention, relevant details may be shared with local clinicians or first responders. Allergy information may be shared with those tasked with food preparation. Such examples do not encompass all situations in which your data may be shared, but in all circumstances we will share only the minimum amount of information needed to complete the task.

Trip guides and leaders will have access to all the information you provide us.

Our guides are obligated to maintain the confidentiality of your information before, during and after each Experience, in perpetuity. They also pledge to use your information only for the purpose of leading the Experience. However, if a trip leader becomes aware of information that could negatively impact a participant’s health or welfare while on an Experience, they will inform Creatio staff immediately, even if this information is shared in a private setting. The only exception to this rule is information shared with a priest during the Sacrament of Reconciliation.

It should be emphasized that we are not a health care provider and are not bound by HIPPA regulations. Withholding health information, especially mental health information, can result in serious consequences for all participants due to the strenuous circumstances associated with group travel in the wilderness, overseas travel, and mission work.

Finally, we may also contact you after your Experience for follow-up about the Experience, to update you about upcoming events, Creatio development opportunities, and other reasons unrelated to the specific Experience for which you originally applied. If you do not want to be contacted in the future you will be given the opportunity to unsubscribe from such communications.

Please contact us if you have any questions.



CREATIO TRIP AGREEMENT

I desire to participate in a Creatio trip and have submitted my application. I understand my application will be considered as “pending” until it is reviewed and approved. **By submitting my application, I agree to the following policies:**

Trip Payment and Deposit

If my application is accepted and I am able to participate in a trip, I will be responsible for paying the full cost of the trip, including land (accommodations, food, transportation, etc.) and airfare (if applicable), by the posted deadline(s) established by Creatio. All checks should be made payable to “Creatio” and mailed to Creatio, 3290 W Milan Ave, Englewood, CO 80110 or paid online via credit card or bank transfer. If you are traveling as part of a group, your group coordinator may be collecting payments from you and submitting payment to Creatio on your behalf.

Upon submission of my nonrefundable deposit and this Trip Application Agreement, an account will be established and all monies will be administered as an individual “support account” set up in my name on Creatio’s records. Airline or trip activity tickets will not be purchased on my behalf until my application has been accepted and I have submitted the trip payment by the due date listed on the Creatio website (only applicable for trips which require airfare or tickets purchased by Creatio).

All remaining trip costs must be submitted by me no later than the due date listed on the Creatio website or agreed upon with a Creatio representative.

If my payment is late, I am subject to pay a late fee of \$10 for every 5 business days any of my payments is late. These fees must be paid prior to my trip start date or I may be ineligible to attend.

Any contribution made to Creatio that is designated to an individual support account shall be considered a gift to Creatio. All gifts to Creatio are the sole property of Creatio and to the extent permitted by law, shall be considered as a charitable contribution for federal income tax purposes. Gifts will not be refunded or distributed to me, regardless of use.

If donations exceed the fundraising goal, the excess shall remain in the individual support account for 18 months after the original trip start date. These funds may be applied to a future Creatio trip redeemed within 18 months. Any funds remaining after this time will be placed into the general Creatio Support fund to be used to advance the mission of Creatio.

Medical and Travel Insurance

I will have health insurance and/or will purchase a policy that will cover any medical emergencies/accidents for the duration of the time I am participating in an Experience (pilgrimage, adventure or mission trip) with Creatio. I will provide proof of coverage to Creatio, in the form of a carrier and policy number, or email from travel insurance carrier with dates of coverage and a summary of what is covered.

Group and Participant Withdrawal Refund

If a group or participant withdraws more than 30 days prior to a program start date, they will forfeit all costs associated with flights, hotels, reservations and administration but will receive a credit for the remaining trip cost that can be redeemed for another Creatio trip within one year of original trip start date.

There are no refunds for withdrawals less than 30 days prior to program departure.

Any group or participant who returns from a program before the scheduled return date forfeits his/her trip payment and must cover all expenses associated with an early return.

The cancellation fees listed above apply to all reservations. If a participant is unable to participate, they may be able to transfer their place on the trip to a substitute person. The substitute would then take on the responsibilities of the original participant.

Cancellation or Substitution by Creatio

Creatio will make reasonable efforts to keep the itinerary as it has been published; however, the final itinerary may vary due to availability and factors beyond their control. Creatio may in their sole discretion substitute services such as hotels or goods of similar quality for any service or good stated in the itinerary.

Creatio reserves the right to cancel a trip, or to change any aspect of a trip including dates, location, itinerary or duration either before or during a program because of weather, enrollment, health hazards or for any other reason that Creatio determines, in its discretion, is appropriate. If Creatio cancels a trip, their liability is limited to a full refund of payments to Creatio and they will not be liable for any other costs, damages or refunds of any kind for any loss, delay, inconvenience, disappointment or expense in such circumstances. If a trip in progress must be interrupted or canceled, Creatio’s liability shall be strictly limited to refund of the recoverable cost of any unused portion of the trip.